



Important Update

1. RxAdvance Processing Information

If you are experiencing difficulties with your prescription coverage at the pharmacy, you can provide the pharmacy with the processing information below and your Member ID number to process claims for covered products.

BIN: 610315

PCN: RXA279

RxGroup: Amazon2

If your retail pharmacy is still having trouble receiving a paid claim, please direct them to call RxAdvance for support at 1-800-991-3149. Alternatively, if you need support, please call our team and we'll be happy to assist.

2. Accumulator Reset

Starting on January 1st, whether you're a new or existing member, your **accumulated deductible** and **Out-of-Pocket Max** will reset to **\$0**. If your plan includes a deductible, you'll need to cover the full cost of medications up to that deductible amount (if your plan includes a **Health Reimbursement Account**, it will cover a **portion** of your deductible **automatically**). While your deductible and Out-of-Pocket Maximum will reset, please note that any unused portion of your HRA will roll over to the next plan year, as long as you remain in the Shared Deductible Plan. After you meet your deductible, you will be in your **Out-of-Pocket phase** and will pay flat copays until your Out-of-Pocket Max is reached. After that, the plan will cover the full cost for all covered, preferred medications, within plan limitations.

3. Migration to Amazon Pharmacy

Starting in **January**, your prior **PillPack account** will transition to **Amazon Pharmacy**. You will need to log onto Amazon Pharmacy to claim your account. When using Amazon Pharmacy, you'll enjoy savings on generic and preferred brand medications, with **\$5 copay savings for 30-day supply fills** and **\$10 copay savings for 90-day supply fills**. As part of the transition, you'll receive notifications from Amazon Pharmacy to guide you through the process. Remember, even if you have a PillPack account, you must **claim your new Amazon Pharmacy account at amazon.com/amazonemployees** to continue receiving your medication.