

## General Notice About Nondiscrimination and Accessibility Requirements

RxAdvance complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. RxAdvance does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### RxAdvance

- Provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English.

If you need these services, contact our Civil Rights Compliance Officer.

If you believe that RxAdvance has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Civil Rights Compliance Officer, 2 Park Central Drive, Southborough, MA 01772, (508) 804-6906, fax (508) 302-2452, [compliance@rxadvance.com](mailto:compliance@rxadvance.com). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> , or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

## Language Assistance Services

**Español (Spanish)** ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-991-3164 (TTY:711).

**繁體中文 (Chinese)** 注意：如果您会说中文，可免费获得语言协助服务。呼叫 1-800-991-3164 (TTY : 711) .

**한국어 (Korean)** 참고 : 한국어를 사용하는 경우 언어 지원 서비스를 무료로 이용할 수 있습니다. 전화 1-800- 974-2931 (TTY : 711).

**Tiếng Việt (Vietnamese)** CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-991-3164 (TTY: 711).

### العربية (Arabic)

تنبيه: إذا كنت تتحدث العربية، خدمات المساعدة اللغوية، مجاناً، تتوفر لك. اتصل بالرقم 1-800-991-3164 (تي: 711).

**Français (French)** ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-991-3164 (ATS :711).

**Русский (Russian)** ВНИМАНИЕ: Если вы говорите по-русски, вам могут бесплатно пользоваться услуги языковой поддержки. Позвоните по телефону 1-800-991-3164 (TTY: 711).

**Tagalog (Tagalog – Filipino)** PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-991-3164 (TTY: 711).

**Deutsch (German)** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-991-3164 (TTY: 711).

**हिंदी (Hindi)** ध्यान दें: यदि आप हिंदी बोलते हैं, तो मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-800-991-3164 (टीटीवाई: 711) पर कॉल करें।

**Italiano (Italian)** ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-991-3164 (TTY: 711).

### فارسی (Farsi)

توجه: اگر شما به زبان فارسی صحبت می کنید، خدمات رایگان زبان، برای شما رایگان است. با شماره 1-800-991-3164 تماس بگیرید (TTY: 711).

**Português (Portuguese)** ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-800-991-3164 (TTY: 711).

**ગુજરાતી (Gujarati)** સાવધાન: જો તમે ગુજરાતી બોલતા હોવ તો ભાષા સહાય સેવાઓ મફતમાં ઉપલબ્ધ છે. 1-800-991-3164 (TTY: 711) પર કોલ કરો.

**ພາສາລາວ (Lao)** ຫມາຍເຫດ: ຖ້າທ່ານເວົ້າພາສາລາວ, ບໍລິການສະຫນັບສະຫນູນພາສາແມ່ນບໍ່ເສຍຄ່າ. ໂທ 1-800-991-3164 (TTY: 711).

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-991-3164 (TTY: 711).